#### Engro: Striving for World Class Safety



Mahmood Siddiqui

Safety & Environment Advisor, Engro Chemical Pakistan Ltd.

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#### Location

- Engro Chemical Pakistan Ltd.
  - Urea manufacturing at Daharki, 600 km north of Karachi.
- Has following certifications:
  - ISO-9002 since 2001
  - ISO-14001 since 2003
- Planned
  - SA-8000 planned in 2005
  - OHSAS-18001 planned in 2005
  - ISO-17025 planned in 2005
  - DuPont Alignment planned in 2006



#### **ECPL Safety Management Systems Time Line** To achieve this objective, a 06 year agreement was signed with DuPont Safety Resources in **ENGRO EXON** 2003 CHEMICAL **OSHA** Compliance DuPont Safety Resources 1968 2007 2006 1991 **Future** Maintaining HSE Pioneers of Upgrading of Excellence while Safety Management in HSE Systems to Comply 8 Growning & Diversifying **Pakistan** with OSHA Growth Striving for Exxon Safety One of the best **Exxon Safety** Management results in Management "World Class **Practices Practices** Pakistan. HSE" Exxon Basic Exxon Basic Gaps existed Grow in Practices / Design between our Practices / Design Business **Practices Practices** system and world Training & Audits Safety Standards Class Practices & Procedures by Exxon resources

#### **Safety Management**

There are two dimensional safety risks, which are:

#### **Personnel Safety**

- The purpose is to eliminate :
  - Personal injury
  - Damage to equipment
  - To Change Behaviors



#### **Process Safety**

- The purpose is to avoid:
  - Fires
  - Explosions
  - Release of Hazardous Materials
  - To Protect People and Assets



### Importance of Personnel (Behavioral) Safety



Unsafe Acts Associated with	%age Contribution
Personal protective equipment (PPEs)	12
Positions of People	30
Reactions of People (Actions of People)	14
Tools and Equipment	28
Procedures and Orderliness	12
Total Injuries Caused by Unsafe Acts	96
Total Injuries with Other Causes	4

## Personnel (Behavioral) Safety Management Elements

#### Strategic Elements

- Strong Demonstrated Management Commitment
- Safety Policy and Principles

#### **Organization Elements**

- Safety as a Line Organization Responsibility
- Integrated Organization for Safety
- Progressive Motivation

#### **Operational Elements**

- Effective Two-Way Communication
- Continuous Safety Training and Development
- Transport and Driving Safety

#### **Demonstrated Management Commitment**

### Commitment must exist at the top and through the line organization. This assigns following responsibilities:

- Maintain and implement HSE rules and procedures.
- Guidance for establishment and implementation of safety programs
- Active participation in safety motivational / communication programs.
- Personal participation in investigation of serious injuries / incidents based on severity
- Establishing a program to encourage off-the-job HSE awareness
- Quantitative safety goals and objectives for performance measurement.
- Ensure that necessary training, tools and equipment are provided

### What ECPL Has Done... to Establish Management Commitment

- Corporate HSE Committee has been established at the top level of ECPL
  - Headed by Chief Executive Officer (CEO).

- Sub-HSE Committees at divisional level
  - Headed by executives
  - The committees include:
    - Audit
    - Policy, Rules, Procedures
    - Incident Investigation
    - Rewards and Recognition (contractor & employee motivation)

# What ECPL Has Done to... Upgrade Personnel (Behavioral) Safety

- Visible Ongoing Support from Managers & Front-line Supervisors
  - ECPL supervision including executives, managers and 1st line supervisors have started field safety audits.
  - The outcome of these audits is improvement in correction of unsafe behaviors.
- Significant Workforce Participation
  - Adopted a 'bottom-up' approach so that those most likely to be hurt are actively engaged in eliminating the occurrence of unsafe behaviors.
- Observational Data Collection
  - On the basis of 'what gets measured gets done', observers monitor safety behavior of the employees on a regular basis.
    - Data-driven Decision Making Processes

### What ECPL Has Done to... Comply with OSHA for Process Safety Compliance

- Revision of Safety Critical Equipment definition
  - Included equipment and circuits containing hazardous chemicals in addition to securities / interlocks
- Conducting a Consequence Analysis based on Worst Case Scenario
- Use methodologies to determine and evaluate the hazards other than HAZOP. The methodologies are:
  - What-If / Checklist,
  - Failure Mode and Effect Analysis
  - Fault Tree Analysis
- Facility Siting and Human Factors consideration during the PHA studies
- Writing down the consequences of operating outside the process limits (deviations) and steps to be taken to correct these deviations
- Developed inspection briefs and quality assurance documents for equipment.
- Multi disciplined team for Pre-Startup Safety Reviews for safe commissioning of all the changes.

### What ECPL Has Done... to Comply with OSHA for Process Safety Compliance

- Contractor safety is one of the significant elements which has improved ECPL site safety tremendously. After implementing this element:
  - Contractors are involved in Job Safety Analysis
  - Contractors have accountability as well as participation in the site safety management.
- Incident investigations are now given due importance as per their severity or potential consequences
  - A scoring system devised for all process safety incidents.
- Regarding emergency response, ECPL has taken two directions
  - Systems and procedures strengthened to OSHA and EPA requirements and
  - Conduct the business in a socially responsible manner. For this, ECPL is getting SA-8000 certification.

# Model for Development / Implementation of System

#### There are 05 steps in the model:

- Upgrade Safety Management System Documents
- 2. Form and Assign Implementation Teams
- 3. Carryout the Implementation Work
- 4. Get Approvals
- 5. Implement the Change

# Process Flow Diagram for Upgrading the Safety Management System

Specific PSRM / PSM Element Launch Started Gap Analysis of Existing Systems Vs. Updated Documents by Team Action Plan Development Share Gap Analysis & Action Plan with Safe **Operations Committee** PSRM Team / Champions Work on Gaps Change the Documents and Train People PSRM / PSM Element Implemented

#### Conclusion

 ECPL safety systems upgrade process enjoys top management's consistent support, commitment and leadership.

 ECPL also believes that with collective efforts of line management, employees and contractors, the target of achieving world class safety systems and operational excellence will be met smoothly.

